

## Circular

<b>Title:</b> Member Services Policy Update – Codes of Conduct
<b>Document ID:</b> 78.05.18
<b>Department:</b> Membership Development
<b>Audience:</b> All Club and Branch Committees; Staff and Members
<b>Summary:</b> The SLSA General Code of Conduct has been endorsed as the standard Code of Conduct for members in Queensland.
<b>Date:</b> 01.06.2018

The Member Services Committee conducted a review of the SLSQ Codes of Conduct policies against the SLSA General Member Code of Conduct. Subsequently, a recommendation was put forward to rescind the SLSQ suite of policies and adopt the SLSA General Code of Conduct.

The SLSQ Board has rescinded the following five policies ( 9 May 2018 ):

- MS07 – Code of Conduct – Admin-Directors-Officers
- MS08 – Code of Conduct – Coaches-Officials
- MS09 – Code of Conduct – Members
- MS10 – Code of Conduct - Team Manager-Age Manager-Chaperone
- MS11 – Code of Conduct – Youth Leader.

SLSQ members will now be bound the General Code of Conduct as per the *SLSA Member Protection Policy - 6.05* Appendices.

### Why is this important?

Conduct and behaviour underpin organisational culture. Organisations that have a positive culture generally flourish and bring a huge amount of value to their community. A code of conduct can assist to create a positive culture by outlining expected standards of behavior for all involved in surf lifesaving.

Each member must commit to observing the General Code of Conduct and surf lifesaving entities may consider a failure to observe the Codes as misconduct, and may take appropriate disciplinary action in accordance with relevant rules and regulations including the *SLSA Member Protection Policy - 6.05*.

There are many ways that members receive the Code of Conduct, some suggestions include: displaying on the club notice board, printing in member welcome packs, adding to club newsletters, distributing during any formal inductions, or posting on club websites.

### How to download the Code of Conduct?

The SLSA Member Protection Policy and appendices can be found on the SLSQ App ([SLSA Member Protection Policy & Appendices](#)) or available for download from the SLSA Members Portal - <https://portal.sls.com.au>

For further information relating to the Code of Conduct please contact your regional office or SLSQ Member Development staff at Surf Rescue House.